

# Care Management Referral Form

All Lines of Business



To refer a member for case management services, please complete and return this form via a secure email or fax to:

**Integrated Care Coordination / Case Management**

**Email: HCHHCACaseManagement@HealthChoiceAZ.com**

**Fax: 480-317-3358**

**Referral Priority:**  **Urgent** (0-7 Days)  **Routine** (10-14 Days)

## MEMBER INFORMATION

Health Choice Member ID:	Member name:	Date of Birth:
Current / Best Phone Number to Reach Member:	Best Time to Call Member:	
Referral Source (Internal, PCP Office, Hospital, Matrix):		
Person Referring:	Person Referring Contact Information:	

Case Management's goal is to promote the member's wellness, autonomy and appropriate use of service and financial resources.

## REASON FOR REFERRAL / CRITERIA (Please check all that apply):

- Emergency Room Visits or Hospitalizations of two (2) or more admissions in less than six months.**
- Chronic Condition** (e.g. Asthma, CHF, COPD, CAD, Diabetes, HTN)  
Diagnosis: \_\_\_\_\_
- Specialty Condition** (e.g. MS, Parkinson's Disease, ALS, Lupus, Rheumatoid Arthritis, Cystic Fibrosis, Hemophilia, Sickle Cell Disease)  
Diagnosis: \_\_\_\_\_
- Behavioral / Mental Health Needs** (please describe):  
\_\_\_\_\_
- Non-Compliance with Treatment / Medications**
- Education on diagnosis, medications and self-management.**
- High Risk OB** (please describe):  
\_\_\_\_\_
- Resources for Social Needs / Financial Assistance** (please describe):  
\_\_\_\_\_
- Other** (please describe):  
\_\_\_\_\_  
\_\_\_\_\_