

# NOTICE:

## COVID-19: Recommendations for provider preparedness

The Arizona Department of Health Services (ADHS) and Maricopa County Department of Public Health recently confirmed a case of [2019 Novel Coronavirus \(COVID-19\) in Maricopa County](#). Due to the rapidly evolving nature of this disease that began in the Chinese city of Wuhan in December 2019, Health Choice Arizona urges all healthcare providers to stay up to date on the spread of the virus and take steps to prepare for the possibility of caring for infected patients.

### Recommended resources

To support providers, ADHS has created a [one-page reference](#) for providers that includes criteria for evaluating patients under investigation in association with the COVID-19 outbreak, as well as guidance for providers caring for patients with fever and/or acute respiratory symptoms. ADHS has also issued [key points for infection control](#). Visit the [Provider Resources](#) page on the AZDHS.gov website for state and local information.

The Centers for Disease Control and Prevention (CDC) posted a [healthcare professional preparedness checklist](#) and a [hospital preparedness tool](#) as part of its comprehensive [Healthcare Professionals](#) resources. Topics include: healthcare personnel with potential exposure, guidance for EMS, clinical care, inpatient obstetric healthcare, infection control, personal protective equipment, home care, a provider webinar (includes a PDF of the slides), FAQs for providers, as well as several links to valuable external resources.

### Help us educate members

The CDC has prepared several communication resources that can be used to help patients understand COVID-19. These free videos, fact sheets, and posters can empower people to be proactive about preventing the spread of this virus and know what to do if they are concerned about symptoms. Visit the [Communications Resources](#) page to select the tools that make sense for your practice.

If you have questions or need additional information, please contact your [county public health department](#).

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