

This spring you may receive a survey in the mail about the health care Health Choice Generations (HMO D-SNP) gives you. Please take the time to complete this survey.



Our goal is to give you quality health care, programs, services and benefits to support you on your path to wellness.

If you have any questions or you are not happy with your health care services - CALL US.

Call Member Services at **1-800-656-8991** (TTY 711), 8 a.m. to 8 p.m., 7 days a week.

We want to hear from YOU!

You can visit us online at www.HealthChoiceGenAZ.com.

You will be asked questions like:

- How easy is it to get an appointment with your doctor or fill a prescription at your pharmacy?
- As your health plan, does our Member Services team help answer your questions?
- How do you rate us as your health plan on a scale of 0-10?

And what we will do with your feedback?

As your health plan, we will keep working to make sure we meet your needs by:

- Working with providers to help you get appointments when you need them
- Answering your health plan questions with a member services team and personal Health Care Buddy who is there for you
- Supporting you with physical and mental health programs



Health Choice Generations HMO D-SNP complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-656-8991 (TTY: 711).

Díí baa akó nínizin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíłnih 1-800-656-8991 (TTY: 711)

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