REMINDER: ACTION NEEDED

BCBSAZ Health Choice 2022 Provider Satisfaction Survey

December 12, 2022

Dear Providers,

Your opinion is very important to us at BCBSAZ Health Choice. Your feedback allows us to focus on issues that will add value and assist in providing quality and timely care to your patients. This is why BCBSAZ Health Choice is working with SPH Analytics to conduct a satisfaction survey.

Your time is respected, and therefore we made the process as easy as possible:

- A unique username and password were mailed to your office. Please use that login information to complete the survey at www.sphsurvey.com
- If you prefer to mail in the survey via U.S. mail, simply fill out the form and return it in the self-addressed, postage paid-envelope provided

If for some reason you did not receive the survey information, please call 1-800-588-1659 to let us know, and we will get you what you need. For additional questions, please contact your Network Provider Performance Representative.

Thank you for the care you provide to our members and for helping us improve our services to you.

To view this notice for embedded links and content specific to education-related material, please visit us online at <u>BCBSAZ Health Choice (healthchoiceaz.com)</u> under our "Providers" tab.

