

# NOTICE: 2021 E/M Coding & Guideline Changes

Dear provider,

As a reminder, effective Jan. 1, 2021, the American Medical Association (AMA) and Centers for Medicare & Medicaid Services (CMS) revised 2021 Evaluation and Management (E&M) CPT® coding and guidelines.

These are the first significant changes to E&M codes in nearly 30 years and will require you to make changes to your billing practices.

We recommend practice managers and coding specialists review the resources available on the AMA and Noridian sites which contain free educational modules and step-by-step details to help you understand these new guidelines.

- Noridian 2021 EM Change Preparation webinars [Noridian Evaluation and Management Information](#)
- AMA has set up an [Implementing CPT® Evaluation and Management \(E&M\) revisions site](#) to help with the transition.

These guideline changes have the potential to significantly reduce physician burden while improving patient care.

Health Choice is here to support your efforts to improve coding accuracy by providing education materials and proactive outreach. Thank you for your continued commitment to serving our members and ensuring the provision of quality care and services.

If you have any questions or need additional information, please contact your Network Provider Performance Representative or our Member Services team at 800-322-8670.

*To view this notice for embedded links and for content specific to education related material, please visit us online at [www.HealthChoiceAZ.com](http://www.HealthChoiceAZ.com) under our “Providers” tab.*

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