

# **NOTICE:** New Lockbox for Overpayment and Refund Payments

May 17, 2022

Dear provider,

At Health Choice Arizona, we are committed to a collaborative approach with physicians, hospitals, and all other providers in the medical communities we serve. To improve our overpayment and refund process effective June 15, 2022, we have a new lockbox for providers to submit overpayment/refund payments.

It is important that you use this new address to avoid delays in processing your payments.

We will accept checks with remittance documentation at our lockbox facility:

**Health Choice Arizona/Health Choice Pathway**  
**ATTN: Overpayment/Refund**  
PO Box 743242  
Los Angeles, CA 90074-3242

Thank you for your prompt attention to this matter.

Sincerely,

Health Choice Arizona Finance