

UPDATE: Electronic Visit Verification (EVV)

The below notice is only applicable to providers subject to EVV requirements

November 28, 2022

Dear provider,

BCBSAZ Health Choice appreciates the efforts providers have undertaken to evaluate current compliance with EVV and develop resolutions when issues have been detected. Furthermore, AHCCCS and Sandata are working on a few change requests that will impact claims enforcement.

Therefore, **claims enforcement of EVV will be effective January 1, 2023**. It is strongly encouraged for providers to maintain the momentum to assess and comply with the EVV requirement and use every minute to ensure their readiness for the hard claims enforcement.

Provider EVV Resources

The following resources were created to help providers understand the EVV process from start to finish and provide practical ways to understand and assess gaps in EVV compliance. They can be found on the AHCCCS EVV web page (under “General Resources and Frequently Asked Questions”).

- Sandata EVV Workflow,
- Alternate Vendor EVV Workflow,
- EVV Billing Checklist, and
- Billing FAQ

AHCCCS EVV Resources

- In an effort to keep the public informed about the EVV design and implementation process, AHCCCS has posted extensive information on its website (<https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/>).
- To sign up to receive these communications, click on the [Stay Informed tab](#).

We recognize the importance of sharing timely information about the EVV initiative, and our goal is to update our provider community on AHCCCS posted material and communicate developments on an ongoing basis.

To view this notice for embedded links and content specific to education-related material, please visit us online at [BCBSAZ Health Choice \(healthchoiceaz.com\)](https://www.healthchoiceaz.com) under our “Providers” tab.